

WORKING WOMEN COMMUNITY CENTRE

ANNUAL REPORT 2022-23



United Way
Greater Toronto



Message from the President



Diana Maciel Oliveira
President, Board of Directors
Working Women Community Centre

2023 continues to open opportunities for WWCC's growth and that is especially evident in the areas of innovation and partnership.

WWCC is always looking for new and efficient ways to do more to help the women and families that we serve. A great example of this was WWCC's partnership with the Schulich Executive Education Centre to help women find employment coming out of the pandemic: The Digital-Age Project Management Skills for Newcomer Women. Through this project women learned digital fluency and project management skills as a way to help them gain Canadian educational experience and develop skills that are transferable across several sectors. We then teamed with Rexdale Women's Centre to provide employment supports while WWCC provided coaching and soft skills workshops such as communication skills. By the end of the program 80% of women were employed!

We were grateful to have worked with many corporate partners including BMO which has supported the On York Mark Tutoring and Mentoring Program for several years. This Spring we also began a new partnership to support women, this time with Aramark, which is a leading Canadian company in the food-service sector. In May Aramark organized our first virtual workshop exploring careers in the food services sector attended by over 70 people. This workshop kicked off our new Women's Employment Program which complements traditional employment services by filling service gaps with the aim to a long-term approach to help women start and build careers. The Women's Employment Program is built on our experience gained from the Digital-Aged project which demonstrated that women benefited from a broader range of supports to help address personal barriers.

On behalf of the Board we would like to thank all who have given their time and talent to WWCC so far in 2023 and we look forward to continuing to build relationships and partnerships into the future.

Message from the Executive Director



Marcie Ponte

Executive Director, Outgoing
Working Women Community Centre

After 24 years as the Executive Director of Working Women Community Centre, and 48 years in the sector, I have decided its time to move on, so I will be retiring and my last day with WWCC will be December 6. This decision was not an easy one because I truly love the organization and the creativity we have brought to the work of helping newcomer/immigrant/refugee women and their families adjust to their new lives in Toronto. When I arrived in 1999 we were a staff of 12 in one location, today we are a staff of 135 throughout 4 strategically placed sites across the City.

I want to acknowledge the dedicated staff who go above and beyond to help their clients/ participants/ students/ parents. We have been a risk-taking organization when developing our education programs like ON YOUR MARK, HIPPY and creating the Parent Ambassador's Training Program, starting LINC with two classes in the Peanut Plaza, Seniors in Cyberspace just to name a few. I am also proud of how we set the standard for intentional hiring and promoting from within and the fact that 70 % of our staff came to us as clients, became volunteers or volunteers who devoted hours to programming.

To our board of Directors, I have so appreciated your support over the years, and want to give special thanks to Lorraine Boucher who was on the Board when I joined in the mid 90's and who hired me into the ED position. Lorraine has generously devoted thousands of hours supporting us for decades and we would not be the organization we are without her leadership.

To our current and past union stewards Zarine and Paula, it is not a coincidence that WWCC has been a grievance free agency. You have been amazing partners and have developed strong mutual respect and regard for each other's role and focused on finding solutions to any issue that arose.

I would also be remiss if I did not thank our funders for their close partnership and support that has been the foundation of all of our efforts, as well as our many friends and collaborators across the sector.

WWCC will always hold a special place in my heart and it has been a true honour to be your leader but I also believe that people like myself need to know when it is time to make room for new leadership.

I am so pleased that Vanda will be taking over for me and know that the organization is in good hands. I remember hiring Vanda more than 20 years ago and I am grateful she has remained a committed member of our team. She has been a leader internally here and has overseen most of the programs we offer and I can't think of anyone better placed to lead us into the future.

Vanda's Message



Vanda Henriques
Executive Director, Incoming
Working Women Community Centre

It is with great excitement and pride that I move into such enormous shoes as those left by Marcie Ponte. I have been a dedicated member of this organization for the past 22 years and alongside Marcie, our management team and staff, have helped nurture and build this wonderful organization.

I have had the pleasure and the privilege of working in almost every program and with a great many of our staff over the years and look forward to building even stronger connections both within the WWCC family as well as in the communities we serve.

I wish Marcie a retirement filled with fun, adventure and good health knowing that she will always be a part of WWCC.

Highlights of Impact

26,000+ Total Individuals assisted



18,000+

women assisted across
all program areas



Over 2,000+

people engaged in
community building
and leadership
activities



725+

children assisted
through
WWCC educational
programs



2000+

women assisted
through Women's
Services Programs



6,800+

newcomers assisted in
beginning their lives
in Canada



300+

volunteers engaged in
2022–23



800

LINC students
improved their English
language skills

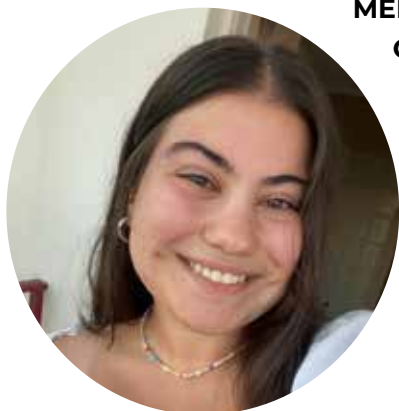


7,096

individuals improved
food security

Amazing Volunteers

MEET KATARINA V. WHO WENT FROM OYM STUDENT TO OYM VOLUNTEER TUTOR!



Katarina is one of a number of past students who have come back to volunteer as tutors to help others. We are very grateful for the commitment and dedication of all our volunteer tutors and supervisors who make this program possible! Katarina we are so proud of your accomplishments! Keep us posted!

"In the 6th or 7th grade I was struggling with my English, math, and science courses. My teacher recommended On Your Mark tutoring program after noticing great improvement in the school performance of other students.

I remember my first session & although I was nervous, I quickly became accustomed to how the program ran and found myself to be extremely productive throughout the sessions. The sessions were very helpful and I noticed a gradual improvement in my grades. I continued being in this program up until my last year of high school, and I am now a 4th year student at Toronto Metropolitan University studying Biomedical Sciences.

It was for this reason that I decided to return to the program, but now as a tutor, so that I could help other students who were in similar circumstances as me. I have now been a tutor at On Your Mark for 3 years and I really enjoy it. It is so rewarding to see my students understand a concept they were struggling with or telling me about a good grade on a test. Overall, my experience with the On Your Mark program has been amazing."

MEET LINDA—HELPING NEWCOMERS FOR MORE THAN 10 YEARS



Linda Dabydeen has generously dedicated more than a decade of her time as a volunteer at the Working Women Community Centre. Linda plays a pivotal role as the lead instructor in our "Talk and Learn" Community Development program, which welcomes all community members seeking to enhance their conversational English-speaking abilities. Linda excels in her role, consistently achieving high attendance rates for this program.

Linda's exceptional qualities extend beyond her teaching skills. She maintains an unwaveringly positive attitude and prioritizes the interests of our clients. She possesses a remarkable ability to stay focused on objectives, execute plans, and work diligently to empower our clients. The value she brings is evident through the numerous requests we've received from our clients, who express a desire for more class time with Linda.

Linda's experience working with economically disadvantaged and socially marginalized clients has enabled her to give back to the community in a meaningful way. For clients new to Canada, Linda serves as a warm and welcoming ambassador. She skilfully integrates Canadian history and culture into her weekly lesson plans, offering more than just language skills. Her classes not only develop English-speaking proficiency, complete with Canadian colloquialisms, but also deliver these lessons within engaging and informative contexts.

PROGRAM UPDATES

Women's Services

The Women's Services Programs at WWCC provide women with the tools they need to break free from isolation and establish vibrant, fulfilling lives in Canada for both themselves and their families.

Highlights of Women's Services include:

- Training and coaching to help women find employment
- Safety planning and solution-focused counselling supports for women experiencing violence or other abuse in the home
- Language-specific support groups to help women forge new supportive connections with their peers that can extend long past the duration of the groups.
- Education and skills for mothers to help them learn to nurture their child's development

Impact

- 586 women received one on one counselling supports
- 800 women helped through employment supports
- 120 women upgraded digital skills
- 152 women gained workplace experience through volunteer placements

New in 2021–2022

The Digital-Age Project Management Skills for Newcomer Women pilot finished in March 2023. At the end of the project 80% of the women were employed. Through the pilot we were able to test out a range of supports to augment traditional employment programs, including training communication skills, workplace harassment prevention, and financial literacy, with these sessions being led by dedicated volunteers from BMO. We were also delighted to have the Canadian Franchise Association host an informative webinar on the Canadian franchise system and potential career opportunities within it.

Looking Forward

Based on our success with the Digital-Age Project Management Skills for Newcomer Women, we developed a new employment program for women which launched in spring 2023, that provides a wide range of support and information for women looking for work. The program has already had great success developing career focused workshops with several companies and we look forward to reporting back next year!



HIPPY Program

(Home Instruction for Parents of Preschool Youngsters)

HIPPY is an evidence-based program designed to help mothers build strong foundations for their children's education and success. HIPPY enables parents to guide their children into the Canadian school system with more confidence, while also providing essential support for newcomer families, helping them break down language barriers, increase English fluency, and become part of Canadian society. WWCC operates the largest HIPPY program in Canada through two programs **HIPPY Newcomer Mom** and **HIPPY Young Moms**.

Impact

- 300 mothers learned skills and activities to nurture their child's skill development
- 370 children acquired new abilities including numeracy, literacy, social skills
- 23 HIPPY graduate mothers hired as Home Visitors.
- During the Adopt a Reader Campaign, HIPPY Toronto sites celebrated the grand total of 12,011 minutes of reading aloud through a virtual Celebration.

Looking Forward

Next year we will offer a Hybrid Model to continue serving families. This includes two in person Home Visits per month for each family as well as in person HIPPY group meetings and special events.

This Hippy program help me bond with my son. My son learned a variety of skills gross motor and fine motor. Thank you so much for the Hippy Program.

With lots of thanks

This hippy program is very useful and helpful. Our children are very happy doing these exercises. Every exercise in it is meant to improve the personality of our children.

My heartfelt thanks to you for your guidance.

Caregiver Support Program

The Caregiver Support Program in Canada is a lifeline for individuals holding Temporary Work Permits in caregiving roles or under caregiver pilot programs. This program extends a helping hand in their journey towards permanent residence and citizenship, recognizing the challenges they face, such as isolation due to long hours of work in private homes far from their loved ones.

In addition to offering standard settlement services and guidance on employer relations and work contracts, we provide valuable employment training and information sessions. This training equips caregivers with the skills they need to transition from in-home caregiving to other employment opportunities once their contracts conclude.

To combat isolation, we organize social gatherings and drop-in sessions, fostering connections beyond their work environment. Additionally, our English Language workshops prepare them for language tests essential for permanent residence and citizenship eligibility. The Caregiver Support Program strives to provide comprehensive support, helping caregivers build a brighter future in Canada.

Impact

- Last year over 600 caregivers utilized our program to help them reach their goals towards citizenship and family reunification.
- 50+ events held for education and support



PROGRAM UPDATES

Settlement Programs for Newcomers to Canada

Settlement Counselling



The Settlement Program is designed to make sure that families new to Canada have the information and support they need to settle into their new lives and become part of the community. Our team of counselors are here to help with a range of services, from general orientation to life in Canada, to navigating immigration processes, assistance with filing permanent residence applications, and work permits, or sponsoring family members from overseas. By providing these services we hope to empower newcomers so that they can build successful lives and contribute positively to Canadian society.

Impact

This year we helped over 7300 people, from 122 countries begin their new lives in Canada. The top 10 countries of origin were:

China	13.7 %	Iran	6.0 %
Philippines	13.3 %	Brazil	4.5 %
Nigeria	9.8 %	Syria	3.7 %
Portugal	6.8 %	Iraq	3.6 %
Afghanistan	6.5 %	India	3.2 %

LINC

(Language Instruction for Newcomers in Canada)

LINC is a free Language Training Program funded by the Immigration Refugees and Citizenship Canada (IRCC) that provides language instruction designed to help newcomers acquire the skills they need to successfully integrate into Canadian society. WWCC's LINC programs are tailored to help immigrants become accustomed to their new home, learn about Canadian values and culture, and ultimately achieve citizenship status.

Our instructors have adapted to deliver the program online effectively while maintaining CLB's high standards. In 2022 we piloted a hybrid model that combines both in-person and online classes so students can get the best of both worlds. Over the year, however, many students have expressed their eagerness to return to in-person classes, resulting in a shift towards more in-person and fewer online classes. In January 2023, we launched a successful pilot program known as the "Online Citizenship Preparation Class" which provided language training to help people prepare for the Canadian Citizenship test.

Impact

800 newcomers upgraded English skills

Looking Forward

We are delighted to announce that we have opened a Citizenship Driven Course with the capacity for 200 newcomers, based on the success of our pilot program in early 2023. This course will help participants learn the language and obtain the Language Proficiency Certificate in a fast-track mode that will make their citizenship application process faster.



"I want to thank LINC and WWCC for all their efforts and support of newcomers especially women in Ontario. the big challenge for me as a newcomer in Canada was Language, I had very difficulty when I went shopping and other social activity in understanding language. I made many friends in the LINC program and WWCC group, I appreciate our Teacher for all her supports and efforts for us. As a result of her encouragement now I can read and write English and as my friends and family say I had a great improvement in the last couple of months." —Suraya

PROGRAM UPDATES

Family Health and Wellbeing

Food Security Programs

The Food Security Program is dedicated to addressing food insecurity within our community, primarily serving clients in the Sheppard and Don Mills area. We provide access to nutritional food, as well as education on sustainable food practices and how to increase overall food security for families.

Impact

6,200+ people improved food security through food access or nutritional education events.

880+ people grew their own food through our community garden.

Highlights of Activities

Healthy Eating Workshops with Dietitians: We collaborated with Flemingdon Health Centre to conduct workshops at Fairview Library focused on nutrition labels, mindful eating, healthy diets for 60 participants people who learned how to make informed food choices and improve their overall health.

Monthly Meal Program: We partnered with the Don Valley Bible Chapel to provide nutritious meals to approximately 100 clients experiencing food insecurity. Through this program, we served a total of 1,200 meals throughout the year, ensuring that individuals and families had access to regular, nourishing meals.

Virtual Community Kitchen: Despite the difficulties caused by the pandemic, we continued the Virtual Community Kitchen during the fall and early winter. This allowed us to bring a group of 15 people together, safely connecting them through a virtual platform. This enabled our participants to engage in communal cooking experiences while following social distancing guidelines.

In-person Community Kitchen: In January 2023, we resumed in-person Community Kitchen sessions. These sessions offered a safe space for community members to share recipes and cook together. From January to March 2023, we hosted regular sessions, fostering social connections, skill-sharing, and community building.

March Break Snacks ON: In March of 2023, we launched Healthy Snacks workshops specifically tailored to LINC families. Our goal was to help them form healthy eating habits for their children and provide helpful advice and recipes and to ensure that newcomers were supported in making the transition into their new environment as smooth as possible.

Looking Forward

As we plan for the upcoming fiscal year, our Food Security initiatives show our dedication to creating a vibrant and sustainable community. We want to empower individuals and families to make healthier choices, learn cooking skills, and engage in sustainable food practices through Healthy Eating Workshops, Community Kitchens, Family Fun Week, Food Ambassador Training, and Food and Garden Workshops. Our goal is to build a future with equitable access to nutritious food so that everyone can live better lives.

I have participated in Oriole Community Garden, Community Kitchen both, virtual and in person, Food Workshops and Garden Workshops. These programs all have been of great benefit in my life, I have been educated in different aspects, I have enjoyed meeting and acquainted so many interesting neighbors. Overall, I think these interactions are important for all, the shy and the outgoing person” My last piece, I want to thank all the staff and volunteers at Working Women, without their hard work this would not be possible. Thank you thank you all!!



Turtle House Family Arts Program

Turtle House uses art as a way for families to learn new skills, explore their creativity and connect with others. Last year Turtle House connected almost 100 Families through painting, pottery and music making, helping them develop stronger connections to their new communities. The program also coordinates Conversation Circles as a way for parents to connect and discuss issues related to their settlement process, parenting, and accessing community resources. This initiative not only sparks creativity but also helps build essential support systems within the transitioning family.

Impact

We had the great joy of watching 167 parents and 150 children grow closer to each other and their communities through these expressive arts activities.

“Loved the energy in the room and how the workshops were designed for both parents and children. It’s so much fun talking to other parents and working with our kids to complete the art projects. Thank you for everything! I would love to sign up to other WWCC workshops and events.”

“The clay studio visit was so inspiring. Seeing the wheels and the kiln. It was so inspiring to see all the pottery and how different types of glazing can change the look of our sculptures.”



OYM

On Your Mark Tutoring and Mentoring Program

OYM is an innovative mentoring and tutoring program designed to support students who are struggling with literacy or numeracy skills at their current grade level. This program not only reduces the risk of dropping out, but also encourages students to pursue higher education opportunities.

OYM is a volunteer-based tutoring program that focuses on student-centered sessions to meet the individual needs of each student. Beyond academic support, these sessions provide mentoring, build friendships, and cultivate self-esteem. Students discuss their educational and career plans for high school and beyond. The program is active during the school year and works with both public and Catholic school boards. Additionally, OYM connects parents and students with community resources to help address specific issues as required.



OYM is the largest free tutoring program in Toronto that helps children from grade 1 through to 12.

Impact

185 Students

130 Volunteer Tutors

48 Volunteer Supervisors

16 York Teacher Candidate Supervisors

\$250,000+ in free tutoring services provided

Awarded six \$500 scholarships acknowledging the hard work and dedication of OYM students. These scholarships are only possible thanks to the incredible generosity of the following people and groups:

- Barbara Jackel
- Dr. Robert and Helen Kenedy
- BMO Latino Alliance



BMO Latino Alliance

Looking Forward

- Due to high demand, for the school year 2023–2024 the after-school program will extend its hours from 4:30pm–6:30pm and we will continue to offer the Saturday program from 10:00am–12:00pm, starting on October 2023.
- We aim to offer more Parent Workshops and Youth workshops online throughout the school year for Parents and Students.
- OYM students will participate in a free Stop Motion animation workshop where they will gain skills to create their own 40-second animation using stop-motion techniques. Students will create a script and storyboard for their animation. They then will dive into the creation of characters, set-design, and create sequential images to bring their story to life.

BMO—RESP Webinar: Volunteers from the BMO Latino Alliance hosted a webinar for parents on RESPs to help fund their children's post-secondary education. After the session parents were provided with information on where they could find Portuguese and Spanish speaking banking advice at BMO locations.



My son Aidan is moving on to grade 9 in September. Aidan's tutor Isra is truly a wonderful person. Aidan and Isra have a great relationship as student and Teacher/Tutor. I am very proud to say that Aidan is the Valedictorian of his class and will be saying his speech next week on June 27th.

I thank you ladies for the incredible work and support that you demonstrate every day. On Your mark tutoring program is truly remarkable and I rave about this program to all parents.

PROGRAM UPDATES

Community Integration

Victoria Park Community HUB

Victoria Park Community Hub is a collaborative effort between seven Anchor Partners in the Toronto's "Golden Mile" located at Victoria Park and Eglinton Avenue.

We worked closely with our partners and programs to safely reopen during the pandemic. By the end of the fiscal year, our doors were open five days a week, providing clients with both onsite and online services.

This past fiscal year was a success, with highlights such as welcoming Labour Education Centre to our hub for Construction Trades Training and continuing our collaboration with the Golden Mile Impact Network (GMIN) to answer the needs of the Golden Mile's redevelopment process.

Impact

931 individuals assisted through WWCC programs at the Hub

WWCC programs and services at Victoria Park Hub

- Canada Summer Jobs initiatives
- Community Development and engagement initiatives
- Gentle Yoga and Movement for Seniors
- Golden Mile Impact Network
- Home Instruction for Parents of Preschool Youngsters (HIPPY)
- Settlement services
- Turtle House Arts Program for newcomer children and their families
- Opportunities for volunteers and placement students throughout the year

Anchor Partners at Victoria Park Hub

- Canadian Centre for Victims of Torture (moved in summer 2023)
- East Toronto Chinese Baptist Church
- Family Service Toronto
- Labour Education Centre
- Sesheme Foundation
- Toronto Neighbourhood Group (new in 2023)
- YMCA Youth Employment



Looking Forward

- The Victoria Park Hub is evolving in its pandemic recovery, shifting to a hybrid model with increased onsite services. The Canadian Centre for Victims of Torture (CCVT), a founding partner, has relocated from the hub as of July 31st, continuing services elsewhere. We appreciate CCVT's decade-long collaboration and anticipate future cooperation. The Centre for Inclusive Economic Opportunity joined the hub in Q1 2023, engaging in community mapping and outreach. Toronto Neighbourhood Group became a new Anchor Partner in November 2023, offering satellite services to the Golden Mile community. WWCC collaborated with Wexford plazaPOPS to enhance local plazas along Lawrence Avenue with outdoor events this summer and fall.
- To aid the Toronto refugee crisis, this past August we partnered with the Sesheme Foundation, Eva's, and CAFCAN to help African women through needs assessment, programming, goods distribution, food and service referrals.
- We plan to collaborate with the City of Toronto, specifically through the Don Valley/East York Community Coordination Cluster, to ensure equitable access to Food Handling Certification training. This may involve elements like cooking and nutrition and will be coordinated alongside our Fairview Food Security program.



Community Development

Community development activities bring people together to learn new skills, meet new people or work towards a common goal. CD programs improve the quality of life for women and their families and promote inclusivity and diversity by working to ensure that everyone has a voice in the decisions that impact their lives.

Language based programs to improve English

- Conversation club
- Talk and Learn
- Chatting Hour
- ABC Circle

Programs to improve Health and Wellness for all age groups

- Gentle Dance
- Gentle Yoga
- Gentle Movement

Activities to help families connect and strengthen emotional bonds

- Arts and Craft
- Fun in the Garden
- Dance and Wellness
- Community Trips: ROM, Riverdale Farm, Ontario Science Centre

Workshops/Presentations

- Truth and Reconciliation
- International Women's day
- Black History month

Impact

2000+ residents participated in community building programs



Community Ambassador Programs

Our Community Ambassador programs act as vital connectors for the diverse communities we support, empowering individuals to become advocates, leaders, and liaisons. Participants receive training, resources, and mentorship to develop skills and knowledge, allowing them to address local issues, connect community members with essential services, and promote social cohesion. By nurturing a network of dedicated ambassadors, we amplify the voices of marginalized groups, improve resource access, and foster a more inclusive and supportive environment for women and their families. Ultimately, the Community Ambassador program is a catalyst for positive change, enhancing overall community well-being.

Impact

8,000+ individuals assisted across three separate Ambassador training programs.

Parent ambassadors: empowered parents to become advocates for their children's education, health, and overall well-being and shared their training with additional parents.

Food Ambassadors: Ambassadors acquired knowledge about nutrition, food security, and promoting healthy lifestyles, subsequently disseminating this information among fellow community members. This endeavor left a lasting impact, by fostering positive transformations within the community.

Vaccine Ambassadors: Engagement Team North York East is a city-led initiative to help promote immunization and educate people about the importance of vaccination. Ambassadors provided accurate information about vaccines and facilitated access to vaccination services to community members, ensuring equitable vaccine distribution and fostering a culture of immunization in North York East.



Community Education

The Working Women Community Centre provides educational programs that empower participants with diverse subjects such as, employee rights, Family law in Ontario and child protection, CRA benefits, tax filing, and Canadian government systems. These initiatives foster personal growth, self-reliance, and community unity, promoting a thriving environment for all.

Impact

70+ education events provided to 1,600+ individuals



Partnerships and Networks

Working Women Community Centre relies on a strong network of community, business and government partners to support the work we do in the community. We thank all of the groups that have helped further our mission over the past year.

Working Women Community Centre participates in a number of formal networks that focus on service quality, emerging trends/issues, and service coordination:

WWCC is a member of the following networks:

Centre for Inclusive Economic Opportunity (CIEO)
Chinese Canadian National Council of Toronto Chapter
Chinese Integration Networking
City of Toronto/United Way Greater Toronto South Scarborough Cluster
City of Toronto/United Way Greater Toronto Downtown West Cluster
City of Toronto/United Way Greater Toronto Newcomer Cluster
City of Toronto/United Way Greater Toronto North East/West Clusters
Don Valley East Vaccine Engagement Team
East York/Don Valley Coordination Cluster
Fairview Interagency Network (FIN)
Golden Mile Impact Network & GMIP Steering Committee
Inclusive Local Economic Opportunity Table (ILEO)
Righting Relations
Middle Childhood Matters Coalition Toronto
Mothers Matter Centre (Proud home of HIPPY Program in Canada)
Ontario Council of Agencies Serving Immigrants (OCASI)
Oriole Foodspace
Scarborough Civic Action Network (SCAN)
Scarborough Executive Directors Network
Social Planning Toronto
South Scarborough Vaccine Engagement Team
Toronto Neighbourhood Centres
Toronto North Local Immigration Partnership (TNLIP)

Our Funders

FEDERAL

Department of Women and Gender Equality (WAGE)

Human Resources and Skills Development Canada (HRSDC)

Immigration, Refugees & Citizenship Canada (IRCC)

- LINC
- Welcoming Communities

PROVINCIAL

Ministry of Citizenship

- Newcomers Settlement Program (NSP)
- Ontario Womens' Directorate (OWD)
- Pay Equity Funding

Ministry of Labour, Immigration, Training and Skills Development
Skills Development Fund (SDF)

MUNICIPAL

City of Toronto

- Community Food Works
- Community Service Partnership
- Investing in Neighbourhoods

UNITED WAY OF GREATER TORONTO

FOUNDATIONS/ORGANIZATIONS

- Brookfield Foundation – Hippy YMP
- Government of the Azores
- JVS Toronto
- Ontario Trillium Foundation
- Toronto Catholic District School Board (TCDSB)
- Toronto District School Board (TDSB)

Our Donors

Thank you to the following donors and contributors for their generous financial and in-kind support:

\$100,000+

Anonymous Family

\$25,000+

Angus Glen Foundation

\$1000+

Barbara Jackel

Elizabeth Gierl

Hema Vyas

Hotspex Inc

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Meridian

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MENG WANG

Monica Stipo

Neerja Gupta

Nicole Soares-Nonis

Saima Awan

Satnam Minhas

Susan Lieberman

Toronto General Hospital ICU Physicians

Yasmina A. Mirzanagh

Yeonhee Noh

Financials

REVENUES	2023		2022	
Federal	\$ 3,885,247	56%	\$ 3,896,516	65.2%
Provincial	1,003,676	15%	368,184	6.2%
Municipal	377,426	5%	349,136	5.8%
United Way	669,991	10%	719,001	12.0%
Foundations	785,254	11%	306,481	5.1%
Others	224,252	3%	333,674	5.6%
Total Revenues	\$ 6,945,846	100.0%	\$ 5,972,992	100.0%
EXPENDITURES	2023		2022	
Personnel	\$ 4,551,092	66%	\$ 4,253,961	72.4%
Building Occupancy	1,016,285	15%	950,535	16.2%
Program Expenses	903,449	13%	345,886	5.9%
Purchased Services	228,016	3%	144,299	2.5%
Equipment	142,971	2%	80,064	1.4%
Administration	49,693	1%	38,296	0.7%
Staff Related Expenses	19,779	0%	36,095	0.6%
Insurance	17,827	0%	16,977	0.3%
Amortization	14,803	0%	7,861	0.1%
Total Expenditures	\$ 6,943,915	100.0%	\$ 5,873,974	100.0%
EXCESS OF REVENUES OVER EXPENSES	\$ 1931		\$ 99,018	

As per audited financial statements by Professional Chartered Accountant Berman, Lofchick & Lum, LLP dated August 2, 2023.